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## ● PART I: Company & Account Information

Company Name: \_\_\_\_\_

Accounts for eAlert

*\*Applicable to Current Account only*

All Account

OR

Refers to a  
current account  
opened on the  
application date

①

②

③

Specified Account # and Currency

CNY

USD

EUR

HKD

SGD

Other Currencies

## ● PART II: Authorised User(s) details for eAlerts@ocbc

*\* Applicable to China Mainland's Mobile number only*

New	Delete	Full Name	Mobile Number	Selected Account #				
				All	OR	①	②	③

Change of Mobile Number

Full Name	New Mobile Number

## ● PART III: Termination of eAlerts@ocbc Service

If you wish to terminate the eAlerts@ocbc service package for all users and all accounts, please tick(V) the box: :

银行专用栏 For bank's use

CIF No:	Account number :	Date :	Maker :	Checker :	Remarks

## **● PART IVV: Terms and Condtions Governing eAlerts@ocbc**

(For an enterprise incorporated in the People's Republic of China, to be signed by Legal Representative/Head of Branch/ Authorised Signatory/Chief Representative. For an enterprise incorporated outside the People's Republic of China, to be signed by a quorum of members of Board of Directors.)

Whereas, we(hereinafter including our authorized representatives, appointed branches and successors) apply for OCBC Bank Limited's (the "Bank") eAlerts@ocbc, we have perused and fully understood this terms and conditions. Our application derives from the Bank's thorough explanation of this terms and conditions and stands for our understanding and acceptance of the terms and conditions hereof.

The titles hereunder are for convenience of reading only.

1. Scope and effectiveness of eAlerts@ocbc
  - 1.1 The Bank is entitled, from time to time, to determine, adjust(including without limitation modification, expansion or reduction) and inform us of the scope of eAlerts@ocbc without our prior written consent, regardless of our application hereunder.
  - 1.2 The adjustments and notices abovementioned shall take effect upon sending or delivering by the Bank.
  - 1.3 Any messages received by us under eAlerts@ocbc shall constitute neither conclusive evidence of relevant matters nor any forms of offer or advice.
  - 1.4 eAlerts@ocbc shall be made in any language and form that deemed fit by the Bank.
2. Suspension and termination of eAlerts@ocbc
  - 2.1 Whether caused by us, the Bank or any other factors, the Bank is entitled, by its sole discretion, to suspend or terminate the eAlerts@ocbc without noticing us and shall assume no liability or responsibility arising from or in connection with such suspension or termination.
  - 2.2 We shall not terminate or try to terminate eAlerts@ocbc without the Bank's prior consent after the effectiveness of eAlerts@ocbc.
3. Messages delivery under eAlerts@ocbc
  - 3.1 The Bank will deliver messages under eAlerts@ocbc, including any forms of short messages or information, regardless of its length and contents, to the designated mobile phone number(s)(hereinafter the "mobile"). Such information shall be deemed as successfully delivered when the Bank makes the delivery.
  - 3.2 The Bank assumes no liability or responsibility for the loss (whether direct or indirect) incurred by us arising from any failure or delay of delivery of such messages to the mobile or any incompleteness, errors, loss or failures of the messages to the extent that such delay, incompleteness, errors, loss or failures result from the Bank's or the eAlerts@ocbc vendor's intent or gross negligence.
  - 3.3 We could make modification or suspension request with written notice to the Bank of the mobile or its service provider, such modification or suspension shall only take effect after the acceptance of the Bank.
  - 3.4 Any delivery of messages by the Bank is one-way, from the Bank to the mobile, and sent only once. No respond is requested for such messages. In addition, we acknowledge that such messages shall never request us to provide or refer to our account information and/or password.
  - 3.5 The Bank reserves the rights to deliver messages (including without limitation financial products and marketing advertisements) to us even if not applied or requested by us.
4. Representations and warranties
  - 4.1 All the materials and information (including their modifications, amendments and revisions from time to time) submitted by us hereunder are genuine, accurate and effective.
  - 4.2 We hereby guarantee to undertake the expenses arising from the utilization of mobile services.
  - 4.3 Upon any functional failure, loss, suspension or termination of the use of our mobile or relevant devices, we shall immediately inform the Bank of such situation.
  - 4.4 We undertake full responsibility for the compatibility, custody, security, safekeeping of password and identification code, information and messages of our mobile and relevant devices with our best to prevent leak of the information thereof.
  - 4.5 We hereby guarantee to make adequate and timely indemnity to the Bank against all claims, demands, liabilities, damages, losses, expenses, costs and/or actions of whatever nature that arising from the utilization of eAlerts@ocbc.
  - 4.6 We hereby authorize the Bank to disclose all our information (including without limitation the mobile) to any third party whenever the Bank deems fit, provided it is for the purpose of eAlerts@ocbc.
5. Liability
  - 5.1 The Bank shall assume no liability or responsibility for any loss (including without limitation any disclosure or leak of the information hereunder) incurred by us arising from our breach of the terms and conditions hereunder.
  - 5.2 Unless otherwise stipulated herein, the Bank shall assume no liability or responsibility for neither any loss incurred by us arising from any reasons(including without limitation force majeure, failure in transmission, system breakdown and any fault or omission by the eAlerts@ocbc vendors) nor any failure or delay of delivery of messages to our mobile or any incompleteness, failure of display, errors, loss or failures in connection with delivery. 5.3 The eAlerts@ocbc hereunder constitutes neither agency, representation, partnership nor joint venture between the eAlerts@ocbc vendors and us, and the Bank undertakes no representations and warranties for the service level provided by the eAlerts@ocbc vendors.
6. Expenses
  - 6.1 We hereby guarantee to undertake the expenses arising from the application and utilization of eAlerts@ocbc.
  - 6.2 The Bank reserves the right, when abiding by relevant laws, regulations and authority's requirements and by its sole discretion, to modify the expenses without our consent.
  - 6.3 In case of any suspension or termination of eAlerts@ocbc, we shall immediately settle all relevant fees and expenses pursuant to the Bank's request. The Bank is hereby irrevocably authorized by us to deduct any funds or sums outstanding from our account.
  - 6.4 The Bank will assume the expenses, taxes and fees explicitly required by applicable laws and regulations to be borne by itself.
7. Notice
  - 7.1 Any modification or cancellation of mobile or other contact information shall be made in written and submitted to the Bank by means accepted by the Bank. Such modification or cancllation shall take effect only after the Bank's receipt thereof.
  - 7.2 Notice to us could be made and served by means deemed fit by the Bank where the Bank assumes no liability or responsibility for any incompleteness, errors, loss or failures arising out thereof.
8. Revision, transference of rights and no waiver
  - 8.1 The Bank is entitled, without our prior consent and by its sole discretion, to revise and modify the contents hereunder if serving us a notice.
  - 8.2 The Bank is entitled to transfer the rights and obligations hereunder, whereas we shall not do the same without the Bank's prior consent.
  - 8.3 No failure or delay to exercise any rights hereunder shall constitute a waiver hereof. The rights hereunder are cumulative and shall not preclude any other rights or remedies.
9. Governing law and dispute resolution
  - 9.1 This terms and conditions shall be governed by and construed in accordance with the laws of People's republic of China.
  - 9.2 Any disputes arising from or in connection with this terms and conditions shall be settled by mutual consultation. When no agreement is reached, such disputes shall be submitted to competent court in the Bank's domicile.
10. Language (if applicable)

This terms and conditions is made in Chinese and English. The Chinese version shall prevail in case of any discrepancy between the two.

We hereby confirm that we fully understand the legal implications of all clauses (including but not limited to clauses which waive or limit the liabilities or obligations of the Bank) contained herein and agree to be bound by these clauses.

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Signature or Seal of Legal Representative / Authorised Person

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Common Seal (applicable for the enterprise incorporated within China only)