

Notice of Change of Name of OCBC Wing Hang Bank (China) Limited to OCBC Bank Limited

Dear Valued Customer,

Thank you for your continued support and trust.

With the approval of the National Administration of Financial Regulation and registered for changes (record filing) with State Administration for Market Regulation Shanghai Office, the name of OCBC Wing Hang Bank (China) Limited has been changed to OCBC Bank Limited (hereinafter referred to as "OCBC China").

Our name change comes with a new logo, featuring OCBC's iconic Chinese sailing ship – an image that honours a region-wide heritage of resilience and entrepreneurship.



On 6 December 2023, the new name and logo will be officially launched. Currently all customer touchpoints such as seals, vouchers, signage, websites and WeChat are being updated gradually.

Before the name change in China, this logo has been adopted by most OCBC-branded entities within the OCBC Bank group of companies to represent both a unified brand and our solidifying 'OCBC One Group' structure. They reflect how we have been enhancing the way we serve you as a single relationship across ASEAN, Greater China and other leading economies.

OCBC is the second-largest financial institution in Southeast Asia, with the most comprehensive presence in ASEAN and Greater China among Singapore banks. We are building on these strengths to elevate the banking experience we can provide you, including in terms of ease of use, scale and capability.

Your operating account(s) and our banking services are not affected by our change in name and logo. Contracts, agreements and other effective legal documents that you have signed with us and our branches (including those signed through online banking, etc.) will continue to be valid. All products and

services such as bank cards, accounts, certificates of deposit, passbooks, tokens, etc. held by you can continue to be used normally and will not be affected.

At the same time, whether in the lead-up to the changes or after it, we wish to stress that OCBC China will never send you any SMS or e-mail with embedded hyperlinks asking you to carry out transactions. Please stay vigilant and do not act on instructions given in unsolicited SMS or emails of this nature, especially if you are asked to disclose personal information.

If you have account-related questions arising from this letter, please contact your Relationship Manager, visit our website or contact our customer hotline.

Official Website: www.ocbc.com.cn

Services Hotline: 40089 40089

In closing, we take this opportunity to thank you for entrusting your financial needs to us.

OCBC Bank Limited
24 November, 2023