
Announcement of OCBC Wing Hang Bank (China) on Clearing up Long-term Dormant Personal Bank Accounts

Dear Customer,

In order to facilitate customers to rationally arrange and use personal bank account resources, and to provide you with high-quality, efficient and safe services, OCBC Wing Hang China will close long-term unused dormant personal bank accounts. The relevant matters are announced as follows:

I. Scope

As of September 30, 2021, all accounts that have not had any customer-initiated financial transactions for more than two consecutive years (including two years) and the balance is less than RMB 5,000 (including RMB 5,000) or equivalent foreign currency will be closed.

II. Clean-up time

Our bank will start the above account clean-up cleaning in batches since Dec 23, 2021.

III. Special Note

Our bank will make an 30-day announcement on the above-mentioned long-term dormant personal bank accounts' clearance 30 days in advance. If your account is within the scope but you want to continue to using it, please bring your valid ID card and visit our bank's retail banking branches/sub-branches for identity verification before Dec 22, 2021 ('expiry day') and complete a financial transaction to activate your account. (Please refer to the retail banking

branch/sub-branch list below).If you do not activate the account that meets the above conditions, our bank will close long-term unused dormant personal bank accounts. After closing accounts, the accounts cannot be restored and interest is stopped. Please bring your valid ID card and our bankcard or bankbook to our bank’s retail banking branches/sub-branches for retrospective refund of the balance.

We apologize for the inconvenience it may cause, and thank you for your understanding and cooperation in our work. If you have any questions, please contact your relationship manager or call our “Service Hotline”: 40089 40089 (for Mainland China customer), (86 755) 2583 3688 (for overseas customer).

Best Regards

OCBC Wing Hang China

Nov 22, 2021

Appendix: OCBC Wing Hang China Retail Banking

Branch/Sub-branch List (As of Nov 22, 2021)

Branch/Sub-branch	Address	Contact Information
Shanghai Branch	Unit 307, 3F, OCBC Bank Tower, No.1155 Yuanshen Road, Pudong New District, Shanghai 200135, P.R. China	86-21-20831246
Shanghai Century Square Sub-branch	OCBC Bank Tower, No.1155 Yuanshen Road, Pudong New District, Shanghai 200135, P.R. China.	86-21-20831246
Shanghai Hongqiao Sub-branch	1/F, 321 Xianxia Road, Changning District, Shanghai 200336, P.R. China	86-21-23259000
Shenzhen Branch	5/F, Unit M02, Shun Hing Square, Di Wang Commercial Centre, 5002 Shennan Dong Road, Shenzhen 518008, P.R. China	86-755-25833111
Shenzhen Huaqiang Sub-branch	3102, AVIC Center, No.1018 Huafu Road, Futian District, Shenzhen, 518031, P.R. China	86-755-83972700
Shenzhen Qianhai Sub-branch	Unit 3,5/F, Tower C, China Resources Land Building, No.9668 Shennan Road, Nanshan District, Shenzhen, 518052, P.R. China	86-755-86636363
Guangzhou Branch	Room 2504-2509, Goldlion Digital Network Centre, 138 Tiyu Road East, Guangzhou, 510620, P.R. China	86-20-38780333
Zhuhai Branch	Yanlord Marina Center Tower 5, 1 Qinglv S Road, #1501-08, Zhuhai 519020 P.R. China	86-756-3355188
Foshan Sub-branch	Room 2001, Mingri Plaza I, Xingui Road, Daliang, Shunde District, Foshan, P.R. China	86-757-22687222